# CONNECT, INFORM, PROTECT.









**SENTRY**SIS



## WORKING IN PARTNERSHIP TO MAKE YORK A SAFER PLACE

Membership information 2023/24



SAFER YORK BUSINESS

PARTNERSH

# Retail Crime, Night Time Economy and Anti-Social behaviour initiative in York

Safer York Business Partnership (SYBP) is the new Business Crime Partnership for York. It replaces York Business Against Crime (YBAC).

Business Crime Reduction Partnerships bring together members of the business community and other agencies, such as the Police, Community Safety Partnerships and Local Authorities, to work together with the aim of reducing crime against business.

SYBP is a not for profit organisation which is overseen and managed by an elected **Board of Management** made up of Business, Agency and other individuals with an interest in reducing crime against business in the City.

The Board is also supported by a multiagency **Steering Group**. Membership of the steering group includes: North Yorkshire Police, Safer York Partnership, City of York Council, retailers, security organisations, York BID, licensees and Apex the Shop watch / Pub watch radio provider amongst others.

The role of the Steering Group is to advise the Board to ensure SYBP meets the requirements of its members. The Board meets biannually and the Steering Group meets on a quarterly basis.

Previously, the main focus of the York Business Crime Partnership was on Retail and Hospitality safeguarding the sectors against theft, violence, and disorder targeting their employees and customers. While we will continue our efforts in this domain, it is imperative for us to broaden our scope to address larger threats as well. Given York's prominence as a city, it is vulnerable to potential acts of terrorism. Therefore. we must utilise our communication resources to assist businesses in fortifying their defences and preparing for possible major incidents. Our aim is to proactively prevent such incidents and effectively respond to them when needed.

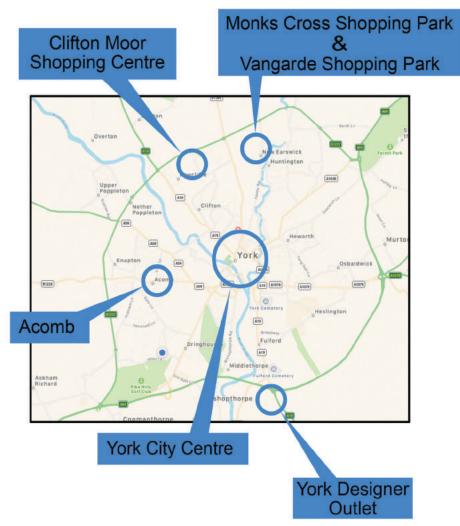
### We are -

- Nationally accredited Secure by Design
- Not for profit Membership fees used to run and improve the scheme
- Financially transparent -Managed and reviewed by third parties
- Accountable to Board of management
- Registered with Information
   Commissioners Office

## SUPPORTING DAY & NIGHT TIME BUSINESSES

Crime, and just as importantly, the fear of crime, has a significant negative impact on the profitability of your business. We can help you to reduce shoplifting, alcohol related disorder, anti-social behaviour, street drinking and theft from your premises and your customers. We also provide a communications network to help respond to any incident.

By being in constant touch with other businesses – sharing information, intelligence and ideas – your business and team will be far better protected.



#### **Current Scheme Members**

There are currently 83 Night Time Economy venues, including: Nightclubs, Restaurants and pubs mostly located within the city walls.

The 89 Retail and Heritage members are located in:

- York City Centre
- Acomb
- York Designer Outlet

- Clifton Moor
- Monks Cross Shopping Park
- Vangarde Shopping Park

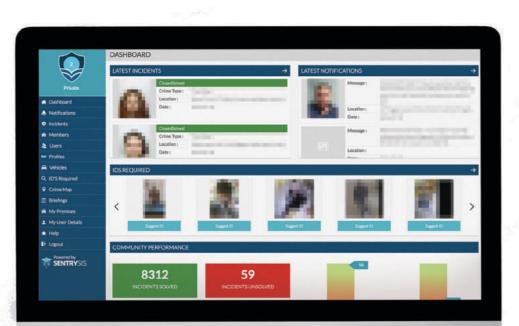
### **CRIME & INCIDENT MANAGEMENT SOFTWARE**

#### SYBP have invested in the latest

technology available for crime partnerships in the UK, this has great benefits for its members. All SYBP members can have unlimited access to the secure online crime software to seek realtime information submitted by other retailers, the Police and the SYBP Management Team.

Members can search the extensive database of over 3000 known and unknown offenders, 800+ vehicles associated with recorded crime and submitted incidents and notifications in their area. The system is linked across North Yorkshire, the North East, West Yorkshire and South Yorkshire meaning that travelling offenders can easily be searched for and identified.

Customer and Technical Support as part of retailer SYBP membership, retailers can contact the SentrySIS UK based call centre for additional support should they need it. In addition to this, training on the software is also provided.



### THE SENTRYSIS DASHBOARD

## SECURE CRIME SHARING SMARTPHONE APP

The SentrySIS Platform is the most innovative crime sharing, reporting and management software in the UK used by national retailers, crime partnerships and police forces.

The software (in participating police areas) allows retailers to report crime online directly to the police. This means that police officers are no longer required to attend retail outlets for shop theft incidents, as security and loss prevention staff can easily upload all images, CCTV and incident details to the police through the SentrySIS software. The software automatically creates an MG11 Witness Statement and Business Impact Statement so a vast amount of time is saved by the police and Members.

Data Sharing is easily achieved by members, through real-time push notifications in the SentrySIS smartphone app, and alerts in the desktop software about crime in your area. We have also introduced a real-time 'WhatsApp' type secure messaging system.

### FREE TO DOWNLOAD







## **MEMBERSHIP BENEFITS & COSTS**

### **Membership Benefits**

SYBP offers many beneficial services including:



### **ROGUES GALLERY**

The SYBP gallery is an excellent resource providing members with up to date images of active known offenders, so your team know who to watch out for.



### **ADVICE & SUPPORT**

SYBP offer many beneficial services which include intelligence, training, advice & support all in a bid to reduce stock loss, increase business profits and safeguarding people.



### **REGULAR AREA MEETINGS**

By attending our regular area meetings members have the opportunity to network with other retailers, share information about offenders, hot spots and crime trends.



### I.D. SOUGHT

If members need an identification of an unknown offender they can upload the details to SentrySIS and in the ID's required section, SYBP can investigate their identity with the support of North Yorkshire Police & Safer York Partnership.



### TRAINING

SYBP run a series of specialised training sessions designed to improve the education of staff so they know what behaviour and methods to watch out for.



### **NOTIFICATION COMMENTS**

All members can subscribe to notifications in SentrySIS to receive push notifications in the SentrySIS app, allowing them to problem solve with the police and other retailers.

## **MEMBERSHIP BENEFITS & COSTS**



#### **CRIME PREVENTION ADVICE**

With our up-to-date information about different crime trends affecting the business community, premises can prepare for threats against stock, staff, and customers.



#### **SAFE & SECURE**

Using progressive technology and up to date software members have a safe and secure platform where targeted crime can be prevented.



#### 24HR ACCESS TO CRIME MANAGEMENT SOFTWARE & SMARTPHONE APP

Receive real-time messages, notifications and incidents about crime in your area. Search from over 3000 nationwide known offenders. Your business can have an unlimited number of staff user accounts per business location. SentrySIS works on all desktop computers, tablets and smartphones.



#### DIGITAL RADIO FOR INSTANT COMMUNICATIONS BY APEX RADIO

Receive two-way radio communications via The York Biznet radio system provided by APEX Radio Systems Ltd. Radios carried by North Yorkshire Police, the City of York Council CCTV Control Room, other partner agencies & all SYBP members.



#### **EXCLUSION SCHEME**

Membership of the SYBP Exclusion Orders scheme, barring persistent and prolific offenders from entering SYBP member premises in both the Day time and Night time economies.



### WORKING IN PARTNERSHIP

### Safer York Business Partnership is accredited by the BCRP National Standards / Secured by Design.

We are members of the Yorkshire and Humberside Partners Against Crime (YHPAC), National Association of Business Crime Partnerships (NABCP) and work closely with the North East Retail Crime Partnership (NERCP)





We work closely with North Yorkshire Police and the City Of York Council in sharing intelligence, planning future crime strategies and holding joint crime events to tackle issues across the city.

Keeping the City Centre Safe is a priority for Safer York Partnership. We value the contribution that is made by the business community through SYBP to work alongside the local authority and the Police by sharing information and intelligence that reduces crime and brings offenders to justice.

### JANE MOWAT, DIRECTOR SAFER YORK PARTNERSHIP

SYBP/Sentrysis has provided the platform for retail premises to share information and is now offered for licensed premises. This provides a great opportunity for the sharing of intelligence and information to keep people informed of matters pertinent to York's Day & Night time economy. The Police are committed to working with SYBP on this, and I encourage all venues to join the scheme so together we can keep York a safer place.

INSPECTOR ANDY GODFREY, NORTH YORKSHIRE POLICE

### HOW TO JOIN SYBP

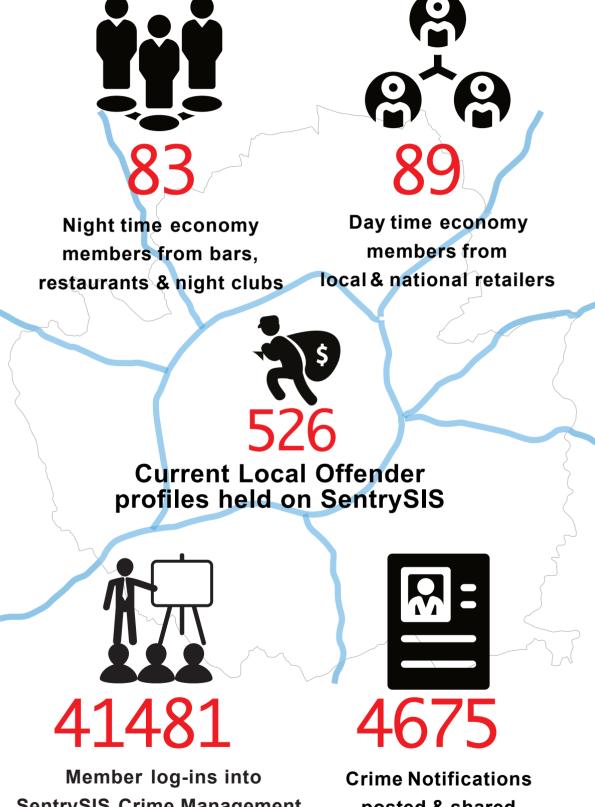
Join the SYBP today or find out more by contacting the SYBP Crime Manager, Colin Moreton on 0771 461 8150 or via Email- info@saferyorkbusiness.org

Alternatively, businesses can sign up online via the SYBP website or scan the QR code below to start the application process.

### www.saferyorkbusiness.org/sign-up

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## SYBP IN NUMBERS (STATS 2023/24)



SentrySIS Crime Management Software Crime Notifications posted & shared with members

### **TESTIMONIALS FROM MEMBERS**

I am the Licensing Officer for York city centre. I have been involved with SYBP / Sentrysis for a number of years and find it an invaluable tool especially within our night time economy. The fact that police and premises can communicate with each other within this platform provides strong partnership working. Due to this we have been able to engage with our licensed premises and put policies and practices in place to combat ASB and alcohol related incidents across the city. I would highly recommend the scheme to anyone considering joining it.

### PC SAMANTHA BOLLAND, YORK, HAMBLETON & RICHMOND POLICE LICENSING OFFICER.

I have been involved with SYBP since the beginning. I find the information sharing invaluable In my role in retail security. The SentrySIS system gives me up to date information on who and what is going on in the city and further afield. As retail security is only a part of my security role, the system allows me to have the relevant information to hand whenever I need It.

### IAN WHITE, SECURITY OFFICER, EBORACUM SECURITY

As a member of North Yorkshire Police working in The City Centre, I use the SentrySIS system regularly to share intelligence about criminals working in the area. This is a great system to communicate with businesses, help them keep safe and prevent loss of stock. The system is easy to use and information can be circulated immediately for all members to see. This is also an excellent way to build good relationships with other agencies and businesses in the area.

#### GREN DOWSON, PCSO, NORTH YORKSHIRE POLICE

We have been with SYBP since the start. This is a fantastic system that provides us with up-todate suspect information in our local area as well as notifying us of travelling criminals. SentrySIS enables us to share relevant information with other stores who are part of the scheme. The SYBP radio proves invaluable by letting us liaise with other stores and enables us to assist fellow members. In addition to this, it allows us to get hold of

In addition to this, it allows us to get hold of someone quickly if we are in need of assistance. We have regular monthly meetings and have built up excellent relationships with other members. The benefits definitely outweigh the cost of membership. I cannot recommend it enough. KAREN WEDGWOOD, SECURITY OFFICER

### SAFER YORK BUSINESS PARTNERSHIP

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